

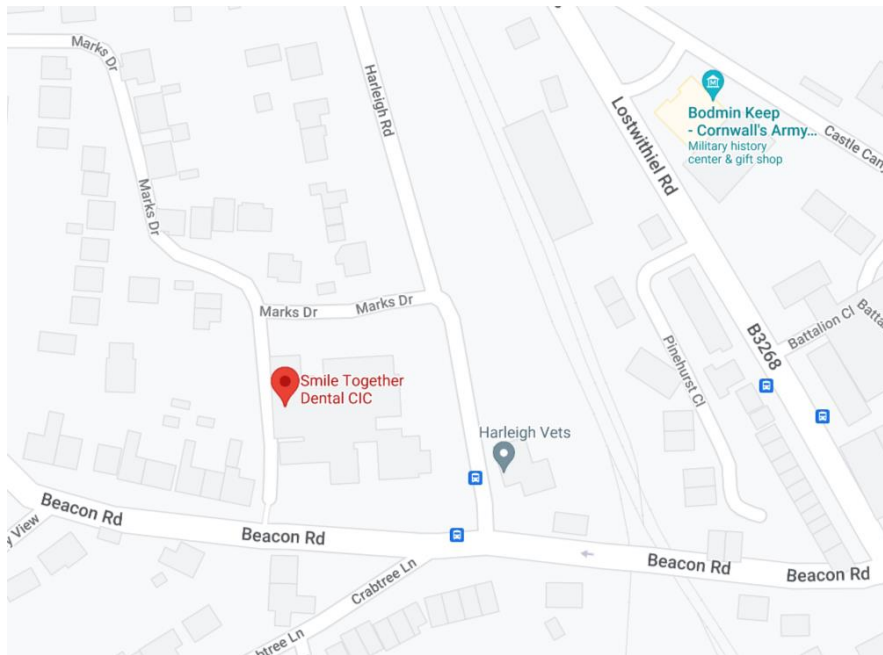
Accessibility Guide for Smile Together CIC Harleigh Road Dental Centre



FIND US

<u>Address</u>	<u>Opening Times</u>
Harleigh Road Dental Centre Harleigh Road Bodmin PL31 1AH	Monday 08.30-17.00 Tuesday 08.30-17.00 Wednesday 08.30-17.00 Thursday 08.30-17.00 Friday 08.30-16.30 Sat & Sun 08.30-16.30 Bank Holidays 08.30-16.30 (Out of Hours surgeries)
<u>Telephone</u> 0333 405 0290 (emergency) 0333 405 0291 (private)	
<u>Email</u> smile.together@nhs.net	





DISABLED PARKING



There are three disabled parking bays next to the patient entrance to the dental centre which can be accessed via a ramp to the left of the main door. The patient car park is free of charge and is situated at the front of the building. There is also adequate space for patients to be dropped off at the main entrance to the dental centre.

OUTSIDE ACCESS FROM THE CAR PARK



At the top of the main access ramp there are automatic doors which open into a spacious entrance vestibule.

INSIDE ACCESS



The entrance vestibule is well lit and has a second set of automatic doors which lead to a reception area, where patients are personally greeted by our receptionist.

RECEPTION



On entering the dental centre, reception is straight ahead. The flooring is level with neutral wooden effect vinyl flooring in reception and treatment areas. There are hearing loops available for those who need assistance with hearing.

WAITING ROOM



The main waiting room is to the right of reception and is also level with neutral wooden effect vinyl flooring. The private waiting room is situated to the left of the main reception which is accessed by way of three steps or a lift.

Both waiting areas are well lit.

LIFT



There is a lift situated behind the main reception for any patients who may have difficulty in accessing the private waiting area via the steps.

TREATMENT ROOMS



All treatment areas are accessed directly from the reception areas. The treatment areas have level flooring with neutral wood effect vinyl covered floors. All doorways to treatment areas are accessible widths, with the doorway to Surgery 1 slightly wider to accommodate the wider wheelchair users.

WHEELCHAIR TIPPER / BARIATRIC CHAIR



There is a dual-purpose dental chair in Surgery 1. It allows patients who have limitations in health care due to physical size, health and mobility to be safely treated on the same dental chair as all other patients.

The chair is also a wheelchair tipper for patients who are unable to transfer into a routine dental chair. The chair can accommodate larger than average wheelchairs.

TOILET FACILITIES



In the main waiting area there are two patient toilets and a specially adapted changing facility for those who need extra support when going to the bathroom. This doubles as an adult changing area with a mobile hoist if transferring to the adult changing table and baby changing facility. These are all easily accessed with no ramps or stairs.

There is a separate patient toilet situated in the private waiting area, also easily accessed with no ramps or stairs.

ADDITIONAL INFORMATION

Patient letters can be made available in other formats such as large print (on request at reception).

All Smile Together team members have disability awareness training.

Interpreters can be provided with appropriate notice.

Hearing Loops are available for those patients who may have difficulty with their hearing.

Assistance or support dogs are welcome in the reception areas. If a patient requires more assistance when entering clinical areas, a risk assessment will be completed by the dentist for the individual patient and support dog.

A nurse or member of the reception team will support and guide the patient into the clinical rooms and will remain with them throughout treatment and guide them back to reception on completion.